SWVL APP User Guide

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# Introduction

Swvl is a mobile application that provides transport facility to its users. It is an Egyptian bus transportation company which operate in more than five countries including Pakistan. It provides profile creation, searching, booking and payment as a core functionality. It also provides complain feature for the safety and security of its users.

Swvl is an online application that allow users to book a bus ride to reach their destination. It requires users to create their account on swvl app. A user can search for the desired destination location to reach. The swvl provides available buses through which user may select and book the bus. A ticket is generated which include the bus details and the pickup details. A user can pay for the ride through debit/ credit card, swvl wallet or by cash after the completion of the ride.